

## LJ Laundry – Working Towards a Greener Laundry Service.

**We are writing to advise you of some of the steps LJ is making to improve its impact on the environment.**

“Climate change is one of the most complex issues facing us today. It involves many dimensions – science, economics, society, politics and moral and ethical questions – and is a global problem, felt on local scales, that will be around for decades and centuries to come. Carbon dioxide, the heat-trapping greenhouse gas that has driven recent global warming, lingers in the atmosphere for hundreds of years, and the planet (especially the oceans) takes a while to respond to warming. So even if we stopped emitting all greenhouse gases today, global warming and climate change will continue to affect future generations. In this way, humanity is “committed” to some level of climate change.” NASA 2019.

- 1) LJ is investing in OZONE technology. It is being developed by Laundry Efficiency and NASA, as part of a move towards laundry efficiency and reducing laundry services impact on climate change. This will ensure the same, if not an improve standard of cleaning for your items; whilst using less detergents, water, electricity and gas.**
- 2) LJ have offered all of our regular customers, reusable suit/dress bags in exchange for the previous plastic covers. These have been well received and come back with customers laundry each time they use our service, so that their clothes are protected on return.
- 3) We encourage all of our customers to purchase their own LJ laundry service hampers. These ensure that your bed linen is safely stored and protected on its journey to and from LJ Laundry premises. This again reduces the unnecessary use of single use and multi-use plastic bags. They are robust and easy to manage with an ergonomic design.**
- 4) LJ laundry, have requested that our detergent providers collect and reuse all of the plastic tubs that detergents are provided in. Initially this met with some resistance, but subsequently they understood and hopefully will roll this out with all of their customers.
- 5) We offer boxes that come to the service, to our neighbours who reuse them to send things to their customers.**
- 6) Our staff have embraced recycling in their staff room, washing, crushing and bagging recyclable materials.
- 7) We have adapted and continue to review our routes and journeys, to ensure that we reduce our carbon footprint as much as is practicable.**
- 8) You may have wondered why we have gone from paper to email invoices and statements. Again, this is our way of doing our bit, to reduce the amount of harm, LJ is doing to our environment.